

KMP Guarantee of Quality

valid from 01.09.06

With KMP you acquire a product which is a high-quality branded article suitable for the highest requirements. In order to be able to ensure the absolute reliability of the KMP brand, we carry out the latest inspection techniques and work to modern, flexible manufacturing methods.

We guarantee:

- 24 months quality warranty on ribbons
- 24 months quality warranty on Toner Products (from date of production)*
- 24 months quality warranty on Inkjet products*.

KMP products are manufactured under the strictest controls. Toner cartridges are manufactured according to DIN 33870 and inkjet cartridges according to DIN 33871. The performance and reliability of our products are equivalent to or exceed those of the original product.

Nevertheless, should a product prove to be defective, KMP will either offer a replacement or a full refund of the purchase price.

Furthermore, we guarantee that our cartridges will not damage or alter the performance of the printer or photocopier. In the unlikely event that our products is proven to have caused damage to a printer or photocopier, we will pay for the repair costs, but only to the maximum of the current printer value. We exclude any consequential loss incurred by the damage of the printer.

If a repair is required KMP Quality Control department will decide whether the printer should be sent to KMP or to third party technicians.

KMP reserves the right to have the printer inspected by an independent expert.

Liability for damage will not be accepted if the cartridge is not used according to our instructions or mishandled in any way or if the printer manual instructions are not adhered to.

**QUALITY
MANAGEMENT**

Certificate

Voluntary participation in regular
monitoring according to ISO9001:2000



KOMPATIBEL

100%

COMPATIBLE

SUPERIOR
QUALITY

24

MONTHS
GUARANTEE

*) does not apply to KMP Refill-products